



RE/MAX Realty West

January 27, 2011

Southwestern Office Systems
321 Century Plaza Dr, Suite 120
Houston, TX 77073

Dear Greg Perry,

Too often, most are quick to criticize or complain, but rarely take the time to take a moment to compliment. As the Owner of RE/MAX Realty West, I wanted to do exactly that. I would like to express how rewarding it has been to work with a company that truly provides a quality product and exceptional service. This is often an overstated goal by most companies, but Southwestern Office Systems has exceeded our expectations and delivers just that.

As your records will reflect, we contracted with you over four years ago when we leased our first copier from you. The service was exceptional and that's why we were excited to upgrade our copier with you. The conversion was seamless and we are all thrilled with our new machine.

So, again, just a quick note to let you know that providing exceptional products and service does make a difference.

Sincerely,

Michael Roller
Broker/Owner
Re/Max Realty West
Fulshear, TX 77441
Office: 281-346-0222

