



November 12, 2008

Southwestern Office Systems
321 Century Plaza Dr. #120
Houston, TX 77073

Dear Greg,

We are very pleased with our Panasonic printer/copier/fax/scanner. It is an awesome piece of equipment. In fact, we printed our newsletters on it last month, and it saved us a ton of money compared to what we were paying an outside printing company. Having the ability to produce the newsletter, professional quality brochures and flyers in-house is a big timesaver.

Your service has been excellent, and any issues we have had were handled quickly and professionally. We really appreciate how you helped us to network the printer and its functions. For my team to be able to bring their notebook computers into the office and print and receive scanned documents has made it a real winner with them.

We highly recommend Panasonic Color Printers and your company's service to anyone.

Don Burns Team

RE/MAX[®]

HERITAGE

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