



To Whom It May Concern:

As Manager of RE/MAX Northwest Realtors, I am writing this letter to highly recommend Southwestern Office Systems. We have been leasing from them for several months and really enjoy doing business with them.

Our transition over to Southwestern Office Systems was nothing but easy and enjoyable. Their team came, installed and programmed the new machines and held training classes for all our agents so that they knew how to scan, copy and even fax from their desktop! They even held one-on-one training for those who felt like they needed it.

Southwestern Office Systems really took the time to make sure that we were comfortable with the machines and the accounting software and how to operate them entirely. The best part is that it is all so easy to use the agents have increased their color brochures and mail-outs and some have even done away with their personal printers. The response time and service after the sale is impeccable as well. When we are running low on supplies, we call to order more and receive it within one-two days – with our previous company it took up to four days!

I am writing this letter because I enthusiastically recommend Southwestern Office Systems to anyone looking for reliable copiers and service. The machines and the entire team are a pleasure to work with and we feel we have made an excellent decision in purchasing from them.

Sincerely

A handwritten signature in blue ink that reads 'Courtney Whitlock'.

Courtney Whitlock
RE/MAX Northwest
Manager

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