



North Houston Valve & Fitting Co.  
27228 East Hardy St.  
Spring, TX 77373 U.S.A.

281.353.5166  
281.288.7036 fax  
www.swagelok.com

March 10, 2008

Gentlemen:

Please let this serve as a referral letter for Southwestern Office Systems. We purchased our Panasonic Copier/Fax/Printer from Southwestern Office Systems and were very pleased from the first visit where they demonstrated the machine, and are still very pleased with Southwestern Office Systems. They properly installed our Panasonic Copier and held a training session with our employees on the proper use of the machine. Each time we have placed a call to them for a maintenance visit, they have come out the same day, or no later than the next day. Since we have had this machine, we have not had a day that we were unable to fully make use of this machine.

We are very pleased with Southwestern Office Systems, and would highly recommend them for any and all copier needs.

Best regards,

Patricia Wellborn  
North Houston Valve & Fitting Co.

/ptw