



February 6, 2008

Southwestern Office Systems  
321 Century Plaza Dr., #120  
Houston TX 77073

Dear Greg Perry,

I am writing to express my gratitude and appreciation for your services in the past and the present. Whenever we have a problem with the machine you are here within a timely manner to complete your service call. Whenever we have questions or concerns about using the machine you will walk us through it over the phone or if in the area you come by to show us. Industrial Alloy has leased several machines through Southwestern Office Systems over the years and with the quality of the machines and the time and effort the employees put into our company we will continue to do business with them.

Sincerely,

Tracey Huey  
Office Manager